



Innovation Trail Finalist

Dukes Bailiffs Limited – Stand B22

Certus

Dukes Bailiffs has partnered with Destin Solutions to launch a dynamic reporting and analytics tool, which is revolutionising the debt recovery process for clients across the country.

Certus is a bespoke integrated reporting system that is tailored to each client's individual requirements. It enables clients to access to their own data through enhanced real-time reporting, aiding more efficient performance monitoring, minimising client administration time and helping generate more revenue.

The new reporting suite is portal based, allowing clients to instantly and securely access their own data from any computer, anywhere at any time, to review up to date collections performance.

Clients can explore their data through a series of predesigned reports that concentrate on collection performance through age, stage, status and region by postcode. Clients can also drill down to view additional comprehensive data when required.

Data is presented using intuitive digital dashboards, tables and graphs, consolidating information into a clear, understandable and visual format, offering clients at a glance insights. Reports can be quickly and easily downloaded by clients and shared using Microsoft Excel, PowerPoint, Word and Mail merge or as a CSV file. The portal is fully integratable with all client systems.

Certus is a complimentary service that Dukes offer to all clients. Ongoing support and training is provided free of charge by Dukes' and guidance notes are available on the portal at all times.

Dukes are the only enforcement and debt collection company in the industry to provide clients transparent access to their data. What's more by using this free reporting suite, clients can improve performance monitoring at the touch of a button, reducing administration times and generating more revenue.